

Joining a Televisit

Televisits are compatible with laptops, tablets, iPads and all smart phones. Your device must have a built-in camera with microphone. Before starting your Televisit ensure that you are in a private and quiet area with good internet connection.

1. You should have received an e-mail from the practice. Click on the orange **“Join this Telemed Appointment directly”** button.
Additionally, you will receive a text message 15 minutes prior to your appointment containing the same link to join your visit.
2. Please fill in your vital signs as thoroughly and accurate as possible. Each field does NOT need to be populated in order for you to continue.
3. Your device will automatically run a system compatibility check. Wait for your computer to complete this process. Once it finishes you will be able to click **“Proceed”** on the bottom left of the screen. *
*Please note some devices will skip this step.
4. When you are ready to start your visit click **“Start TeleVisit”**
5. At this screen you will wait for your provider to connect. This may take a few minutes.

If you do not receive the e-mail and/or text message or have any issues, please contact the office for assistance (732) 574-1399.